Spaces of argumentation and their interaction: the role of media in public discussion

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Meaningful, Useful and Legitimate Information in Decision Making Paris

4-5 December 2023

What and why?

- Origin of the questioning is linked to the very loud discussions on media and social media about Science during covid crisis
- *Puzzling* situation where the discussions are clearly not exchanges of rational arguments
- >> Led to an hypothesis on the reason why the argumentative discussion can turn frantic
 - In formal models agents usually assumed to share the same 'logic';
 - In real world diverse groups share public spaces, each with their own beliefs, information, values, intentions, analytical capabilities etc.
- >> Project : we need to understand the dynamic of argumentation in such a setting to then model it.

Observations

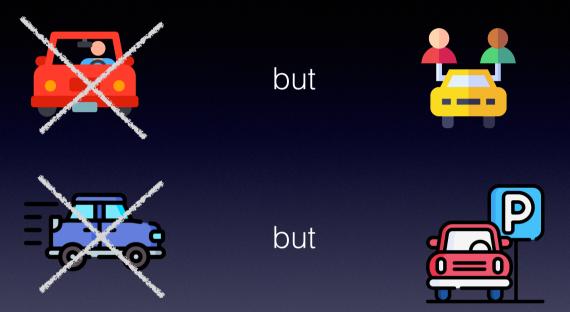
- 3 case-studies: Hot Coffee, HCQ and Climate change
- They are different because of the space and time of discussion
 - One is a legal case and the others are about knowledge building the only one with an end is the legal case
 - One scientific case concerns issues that have been discussed for years and had several cycles of publicity - the other one is more of a one-shot
- Their similarity is that they are translated in the *mediatic space* which defined the proof standards and some individuals seemed to have a clear desire to lead the opinion towards a conclusion (but we do not explore the question why the opinion could be important in this case, which is not trivial)

The hot coffee case 👄



In 1992, 79-year-old Stella Liebeck bought a cup of takeout coffee at a McDonald's drive-thru in Albuquerque and, while in the car, spilled it on her lap. She sued McDonald's and a jury awarded her \$2.9 million in damages for the burns she suffered.

The facts



- Cup between her knees => coffee spilled on her lap. Sweatpants => kept coffee against her skin;
- Burns over 16% of her body, 6% were third degree. Hospital for a week =>skin grafts. Two years to recover.

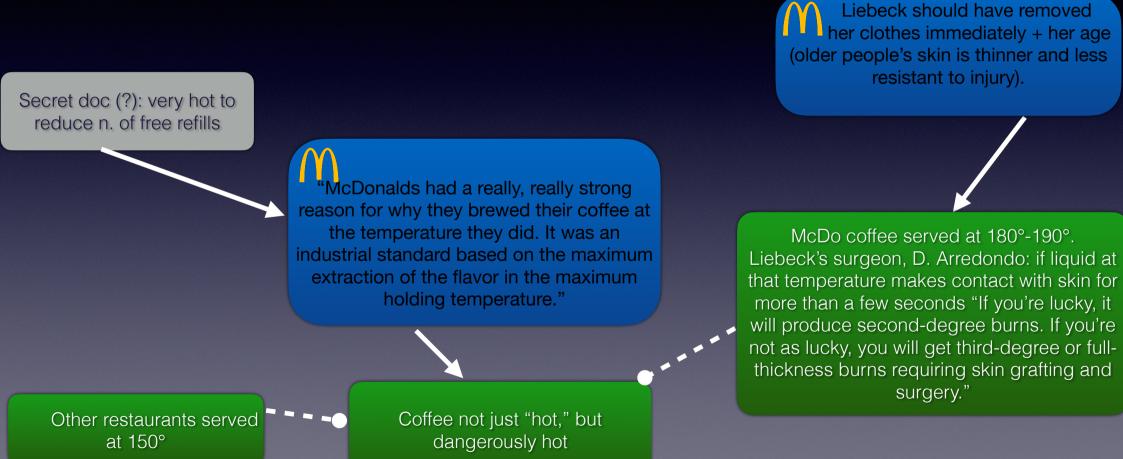
The trial

- Liebeck tried to settle with McDonald's for \$17,000 and requested change hot coffee policy. McDonald's declined and offered \$800;
- The jury awarded \$200,000 in compensatory damages (reduced to \$160,000) + \$2.9 million in punitive damages (reduced by more than 80% by the judge). The parties settled out of court (probably \$500,000).

McDo coffee served at 180°-190°. Liebeck's surgeon, D. Arredondo: if liquid at that temperature makes contact with skin for more than a few seconds "If you're lucky, it will produce second-degree burns. If you're not as lucky, you will get third-degree or fullthickness burns requiring skin grafting and surgery."

Other restaurants served at 150°

Coffee not just "hot," but dangerously hot



Statistically insignificant considering the billions of cups of coffee sold annually

Secret doc (?): very hot to reduce n. of free refills

Between 1983 and 1992, more than 700 people complained because they were burned by hot coffee at McDonalds. Liebeck should have removed her clothes immediately + her age (older people's skin is thinner and less resistant to injury).

"McDonalds had a really, really strong reason for why they brewed their coffee at the temperature they did. It was an industrial standard based on the maximum extraction of the flavor in the maximum holding temperature."

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After the verdict, Liebeck became the old lady who spilled coffee on herself and got millions, a joke on late night shows and used by politicians to push for a tort reform that would limit "frivolous lawsuits".



Susan Saladoff's documentary Hot Coffee, 2011

Media as an (over)simplifying filter

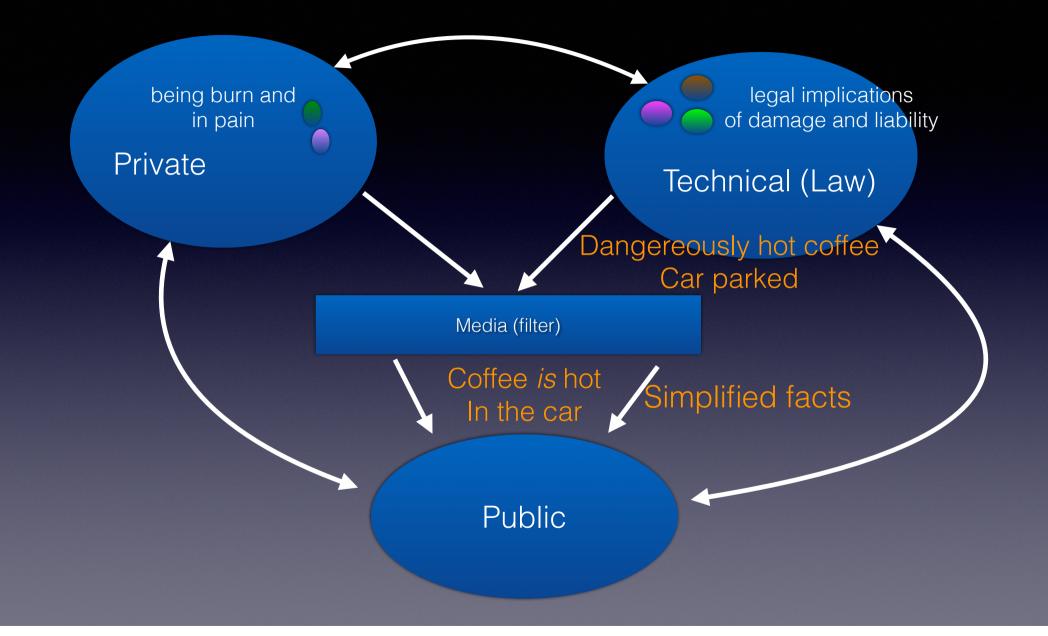


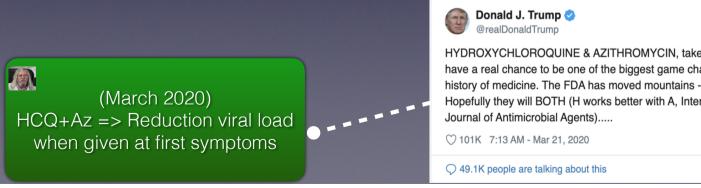
McDonald's orde -born or to pay \$2.9 million in coffee scalding From wire reports FROM TRIBUNE WIRES Here's a McHot verdict. ALBUQUERQUE, An 81-year-old woman, scalded when a McDonald's Corp. has cup of McDonald's coffee spilled on her lap. dered to pay \$2.9 was awarded \$2.9 million in a lawsuit damages to a womar against the fast-food chain. A jury on Wednesday awarded Stella Li fered third-degree beck of Albuquerque \$2.7 million in punitive she spilled a cup of chain's coffee on he and \$200,000 in comp

John Llewellyn (Professor of Communication at Wake Forest University): "697 words in the Albuquerque Journal became 349 words in the Associated Press and became as few as 48 words in various renderings by major metropolitan newspapers. 48 words can't explain a lot. And then woman, coffee, millions sounds like a ripoff, not like a logical consequence of a thoughtful trial."

Zombie and clones arguments

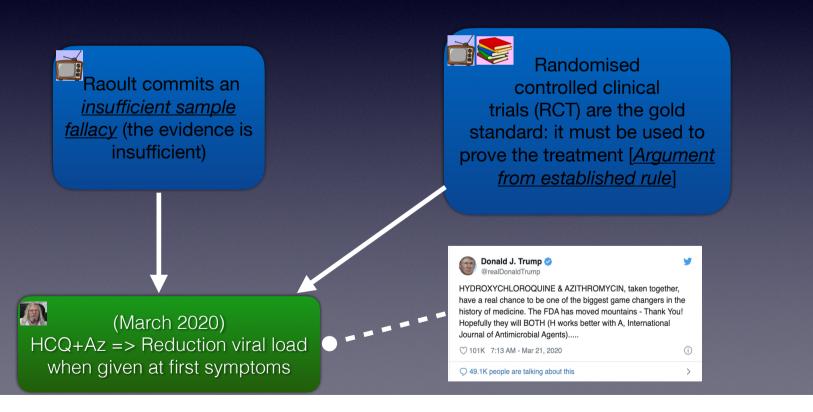
- McDonalds has been cast in the public mind as the victim;
- Liebeck still seen as the greedy old woman => Arguments repetition makes them stronger (forbidden in formal models) (clones);
- John Llewellyn: "Very much like urban legends, it is a very compelling story. Once everybody decides what is true about something and the media has been sort of an echo chamber for it, then how do you deal with the fact that they might be wrong?"

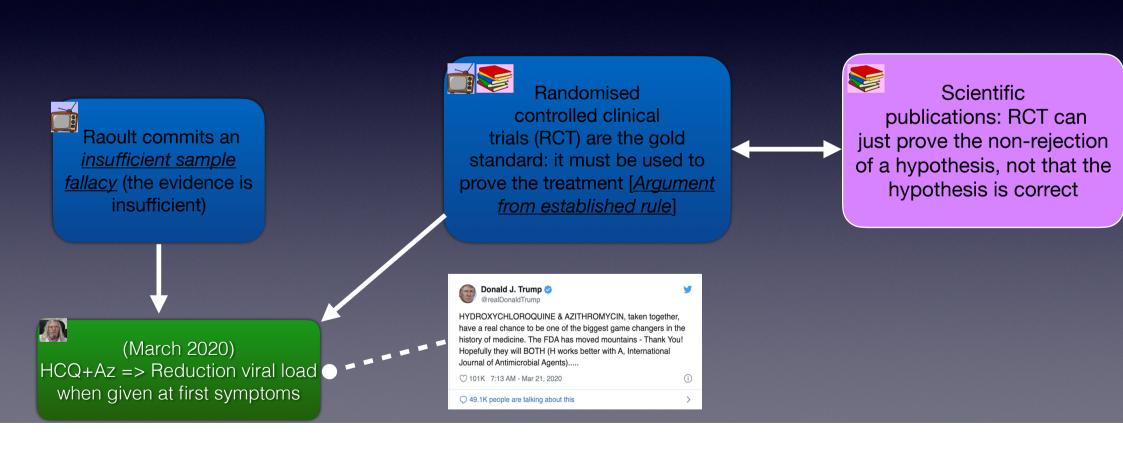




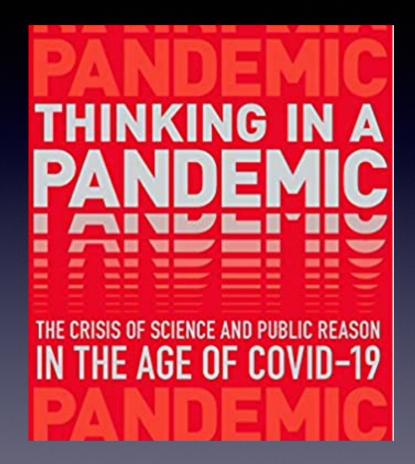
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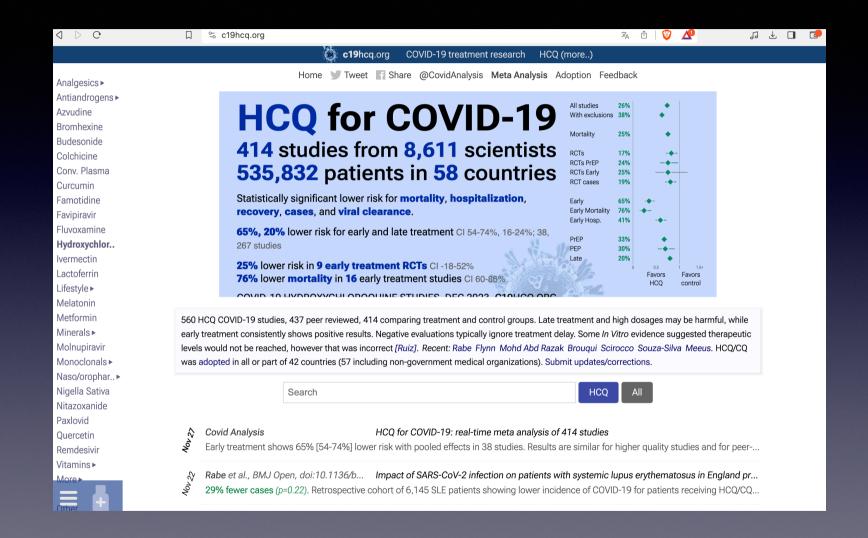
HYDROXYCHLOROQUINE & AZITHROMYCIN, taken together, have a real chance to be one of the biggest game changers in the history of medicine. The FDA has moved mountains - Thank You! Hopefully they will BOTH (H works better with A, International

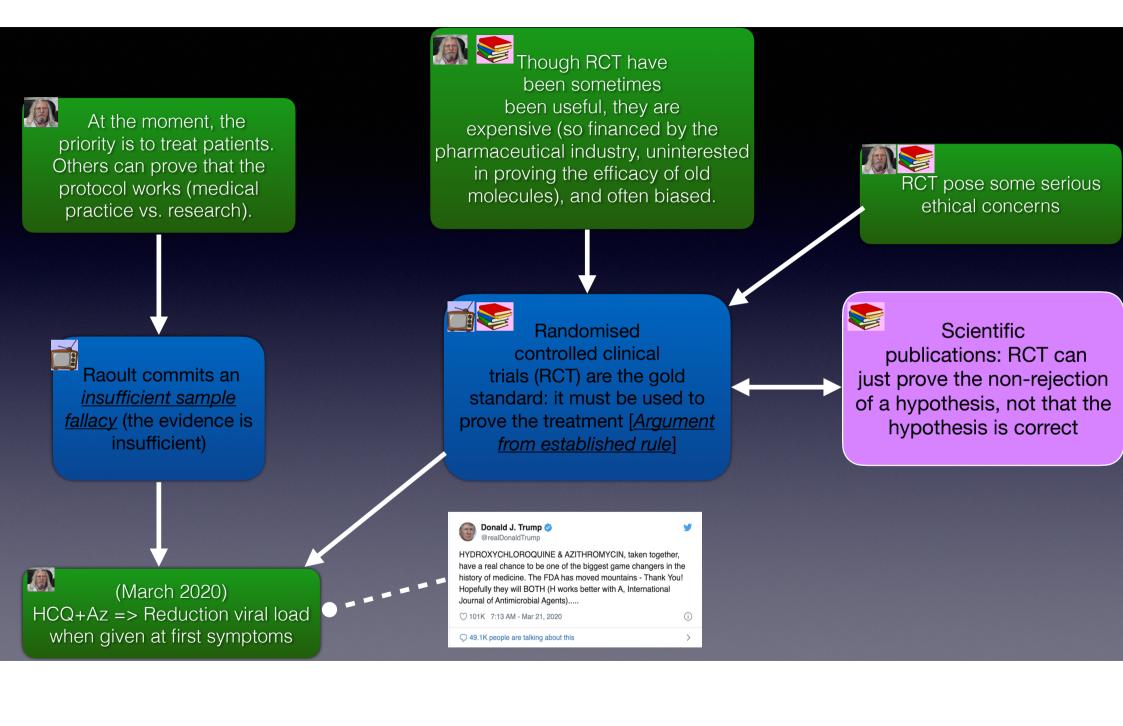




- Two competing notions of good evidence:
- Public health epidemiologists: "methodologically liberal and pragmatic" => use diverse kinds of data;
- Clinical epidemiologists: evidence-based medicine (EBM) => "gold standard evidence from randomised controlled trials (as opposed to mere data), and counsel inaction until a certain ideal form of evidence—Evidence with a capital E —justifies intervening" (M. Lipsitch);
- We call (2) *administrative view*
- *Science* and *public policy*: in science when things go wrong is good (you revise your theory) vs. not so in politics (there is a risk)







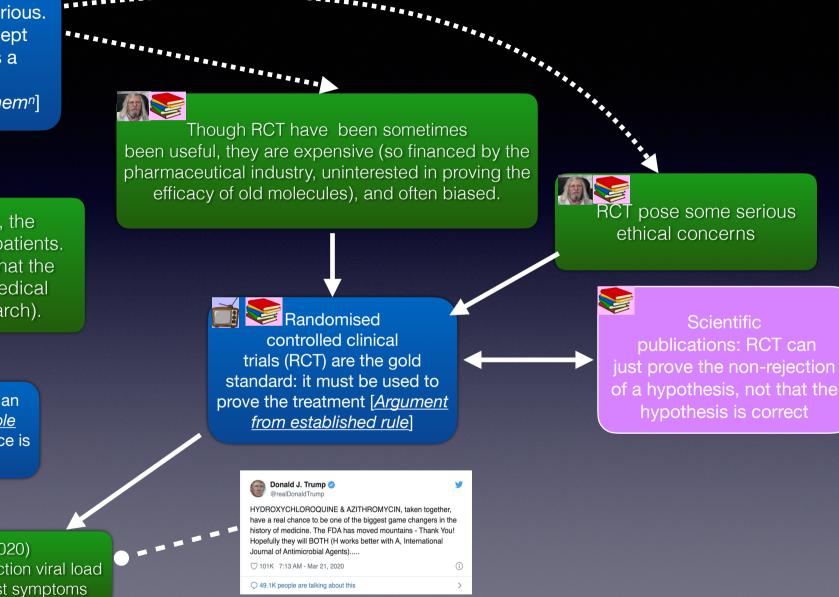
Raoult is not serious. He doesn't accept criticism. He's a charlatan. [Attack ad hominemⁿ]

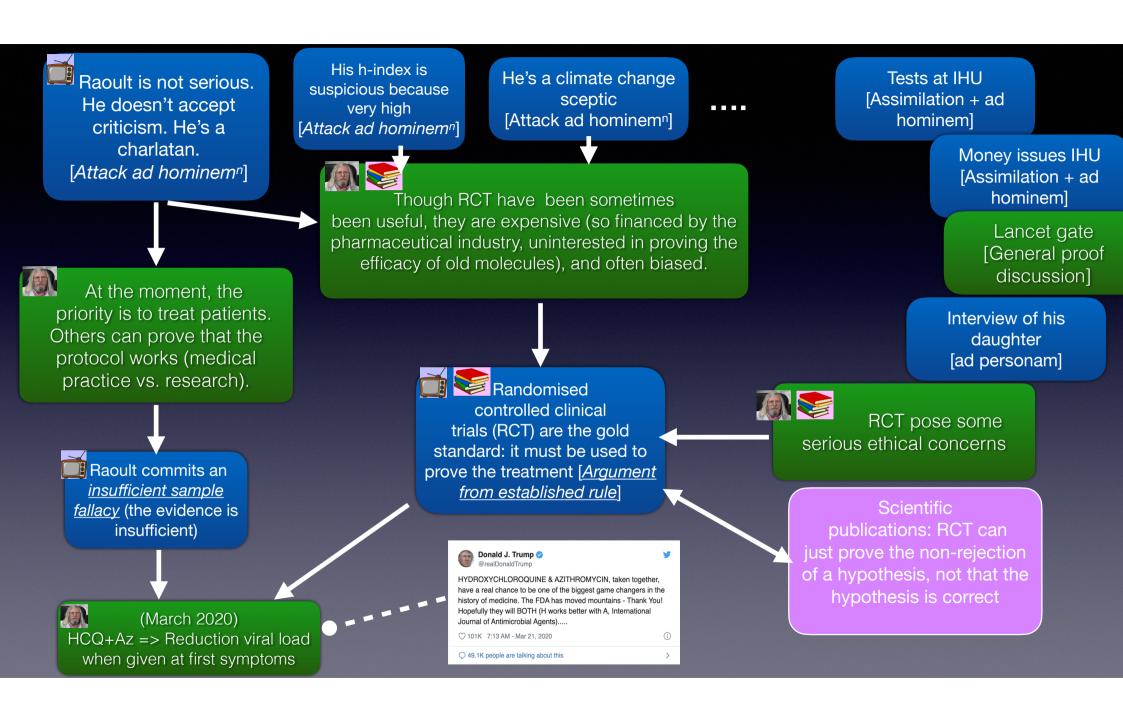
At the moment, the priority is to treat patients. Others can prove that the protocol works (medical practice vs. research).

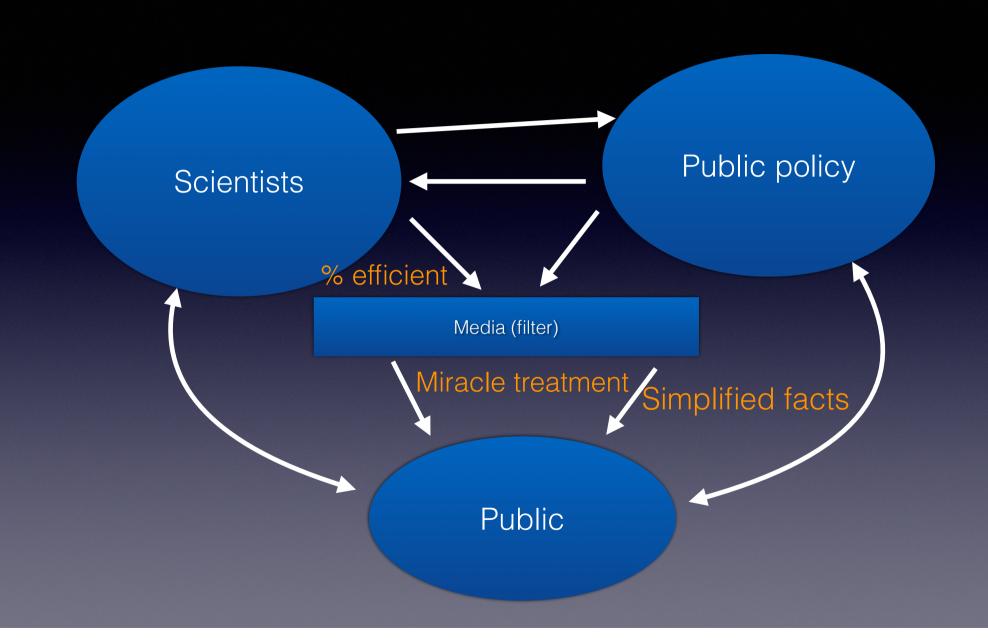
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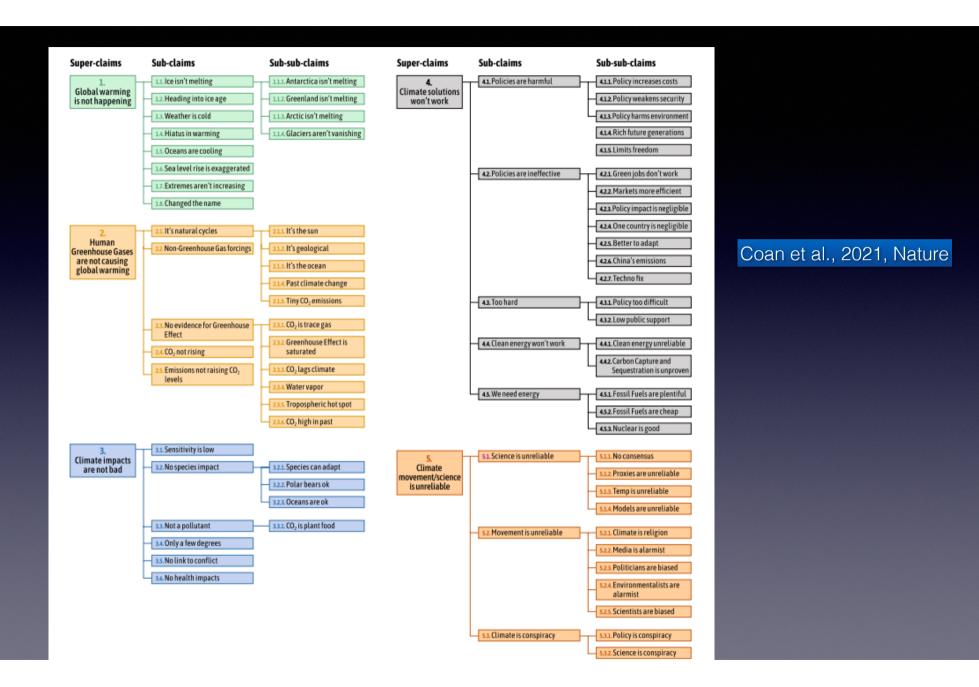
Raoult commits an *insufficient sample fallacy* (the evidence is insufficient)

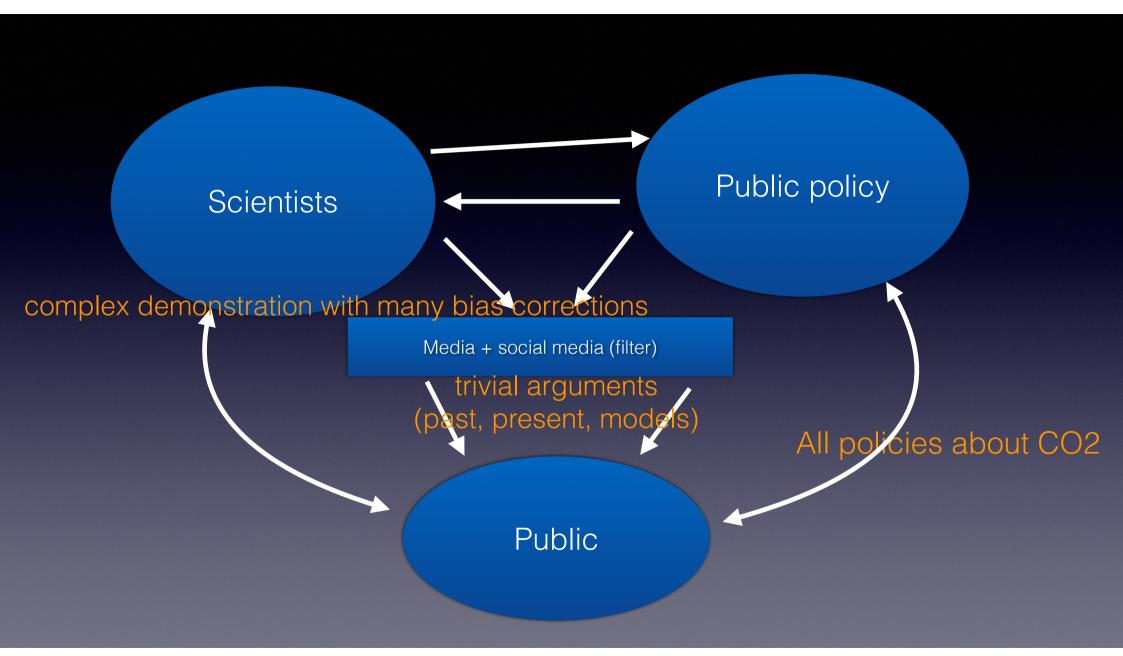
(March 2020)
HCQ+Az => Reduction viral load when given at first symptoms





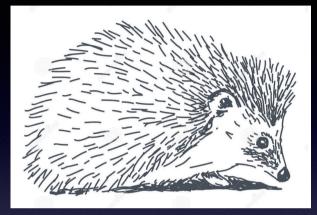


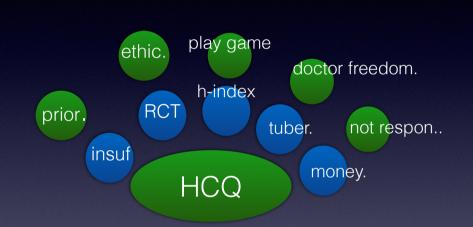




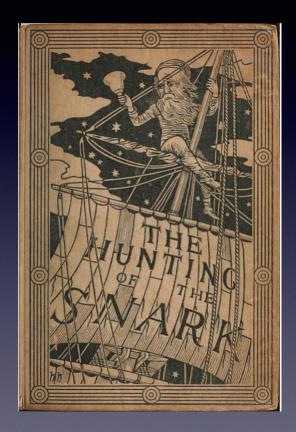
- The *repetition* of an argument makes an argument stronger (usually forbidden in formal models) (*clones*);
- Ad hominem attacks all the arguments made by that person (acceptable in some spaces: unreliable witness in court);
 - Argument by assimilation: Trump, climate change scepticism;
- Shifting arguments: When arguments chain, the topic may change (from HCQ to what science is/should be, to Raoult...), kind of departure from the issue in question (informal fallacy of *irrelevant conclusion or ignoratio elenchi*);
 - Irrelevant argument: Induce a different discussion, not a refutation
 - Media act as a *filter*: selection + (over)simplification > potential *deception*

• The *hedgehog argument*:





- Length of media argument chains 2
- Length of scientific arguments has no limit



"Just the place for a Snark!" the Bellman cried [...] "Just the place for a Snark! I have said it twice: That alone should encourage the crew. Just the place for a Snark! I have said it thrice: What I tell you three times is true." [...] The proof is complete, If only I've stated it thrice."

Next steps

- Framework where only *fewer* and *B*&*W* arguments are passed to another space:
 - cf. Baumann & Brewka (contraction trivial, just put arguments wished with no attacks) would boil down to science as revealed truth and consensual process;
 - Fuzzy logic + defeasible reasoning (A. Ciabattoni)
 - How does the feedback loop work: how scientists can answer to B&W arguments?
- *Clones* and *zombies*:
 - Clones => increase familiarity and higher acceptance rate
 - Clones and zombies two sides of the same coin: spreading of retraction news can be undermined by continuing diffusing false information by clones;
 - Can scientists select which information to pass to the media?

Conclusions

- Arguments dynamics from real cases
- Why construct a formal model?
 - to help improve the quality of arguments' dynamics
- Legitimate decisions as justifiable: what to do when different communities rely on different notions of proof?